SINGLEPOINT™

CLOSE THE GAP BETWEEN YOUR CURRENT QMS AND ITS FUTURE POTENTIAL.

Q. How do you make your Quality Management System become something that all of your people are invested in?

Boost employee involvement by adopting digital processes that streamline tasks, increase efficiency, and uphold quality and best practices.

Singlepoint is a rapidly configurable, no-code Quality Management System that helps manufacturing and engineering businesses continually improve processes, reinforce a culture of compliance, and drive quality from a single source of truth.

Since 1996, we have specialised in providing QMS software that adapts to the unique needs of each organisation, fostering a culture that consistently focuses on quality. Our solution offers ready-to-use modules that can be easily customised to reflect your specific processes, bridging the gap between your current QMS and its potential.

By connecting employees to digitally driven processes, Singlepoint improves efficiency and adapts to your organisation's unique needs to drive value and quality across your business.

Key Features

1. **100% web based solution for employees, suppliers and even customers**
2. **Drives compliance with various standards including ISO9001, IATF 16949, AS9100, ISO 13485, and CFR21 Part 11**
3. **Customisable modules using Singlepoint's process design platform**
4. **Standard modules for a range of QMS functions**
5. **Enhanced access control and user experience**
6. **Multiple deployment options and external integration capabilities with ERPs and other systems**
7. **On-going training and support available to empower your teams to take control of changes and improvements**

Read more →

Standard modules

- Document Manager
- Competency and Training Manager
- Issue Manager (Corrective & Preventive Action)
- Audit Manager
- Calibration & Asset Manager

- Engineering Change Manager
- Supplier Manager
- Risk Manager
- New Product Introduction Manager
- Raar for Business Intelligence & Dashboard Reports

Our customers tell us that visibility is the key.

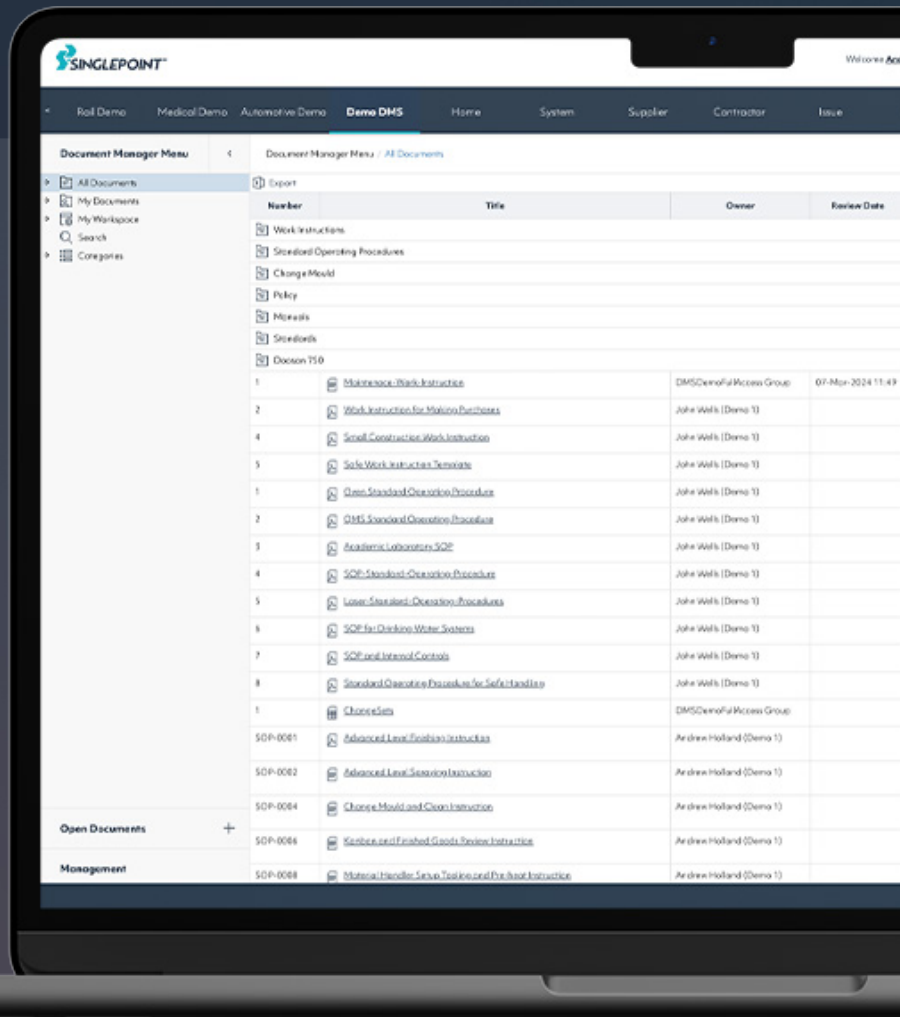With Singlepoint your users will now just have one place to come to see all the tasks relative to managing the key QMS processes

Module Highlights

Document Manager

As the ultimate compliance tool, Singlepoint DMS offers solid document control that serves as the foundation of your QMS. It ensures strict access control, comprehensive audit trails, electronic approval routing, and powerful search functions. Integrated into Singlepoint's business process management platform, it delivers controlled documents seamlessly within the context of ongoing tasks.

Working standalone or as part of a wider QMS solution, our document control software helps fast moving organisations bring a complex web of documentation under control to drive safety, compliance and agility.

Visual Navigator

This user-friendly feature enables end-users to quickly locate documents, reports, and modules. Users have complete control over screen and landing page designs, while clickable image hotspots facilitate easy navigation for all skill levels.
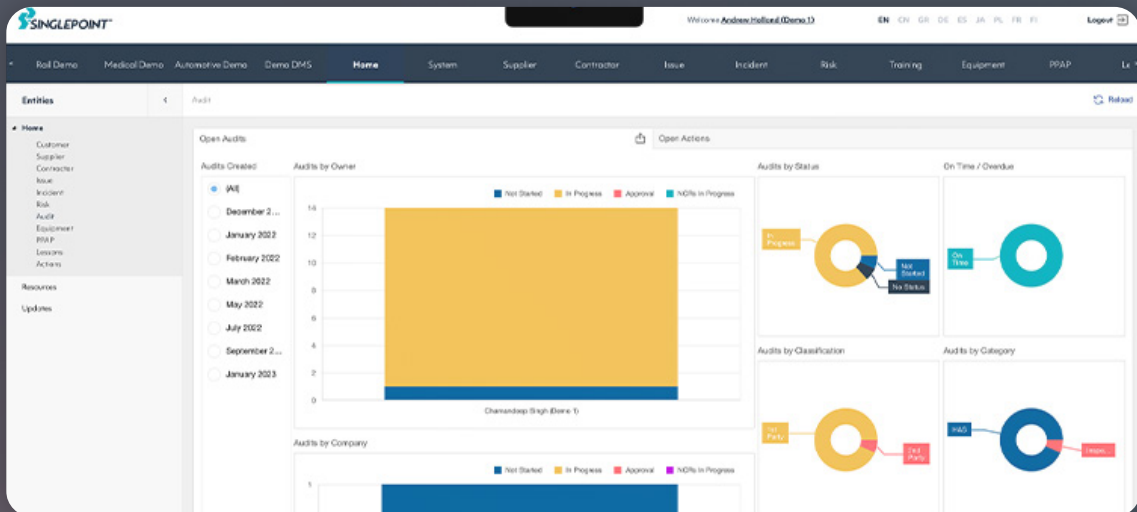
Competency Checker & Training Manager

These two modules work with Singlepoint DMS to verify end-users' understanding of essential documentation through multiple-choice tests that are created in the on-board question builder. This not only updates individual training and skill information but also enhances overall job performance.

Issue Manager

Automate crucial processes like customer complaints and audit non-conformances with Singlepoint Issue Manager. Its powerful workflow designer provides full control and visibility, while automated alerts, reminders and escalation drive your QMS and quality standards further into the business.

Audit Manager

With Singlepoint Audit Manager, create and manage audit schedules, tasks, and evidence. Fully integrated with Issue Manager, it resolves non-conformances and offers a feature-rich, offline-capable app that assists with on-site document collation and even allows auditors to capture photographs as evidence.
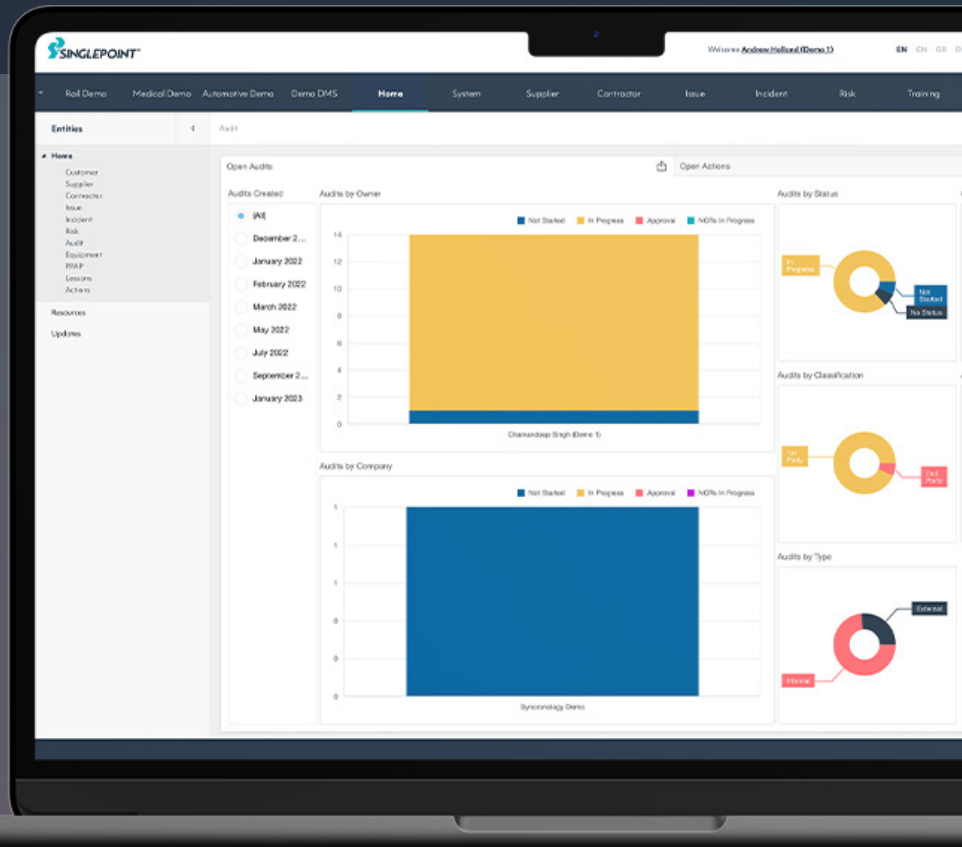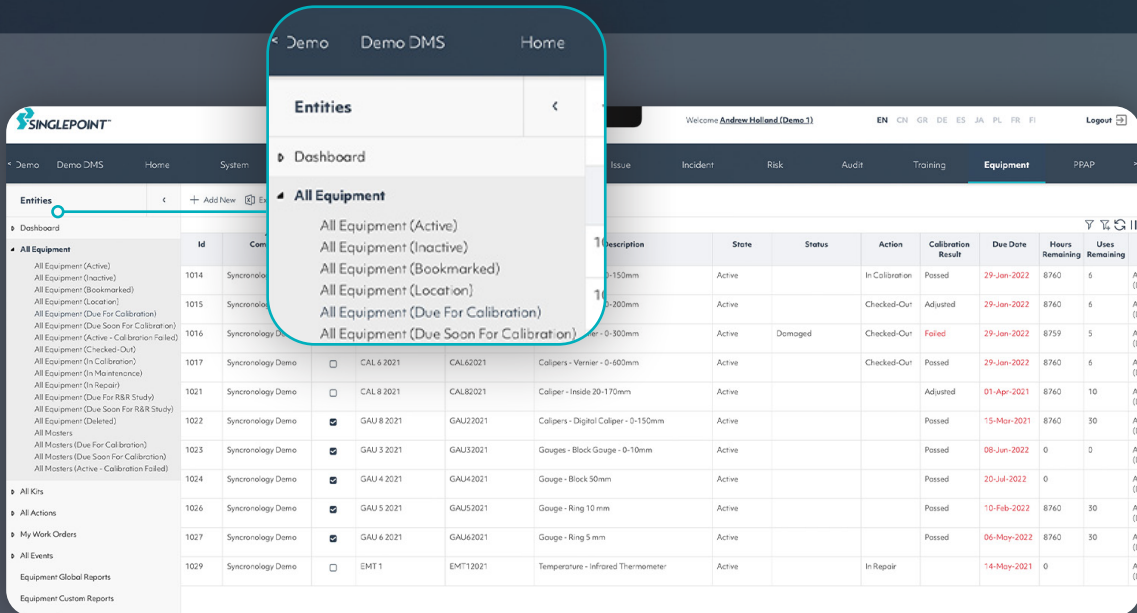
Calibration & Asset Manager

Stay on top of key QMS processes with Singlepoint's powerful calibration management module which allows you to schedule calibration jobs, execute internal and external calibration processes, generate certificates, record the full life cycle of a gauge and even manage 'kits' of gauges. You can also manage maintenance cycles of plant and machinery within the module, and respond to breakdowns and repairs.
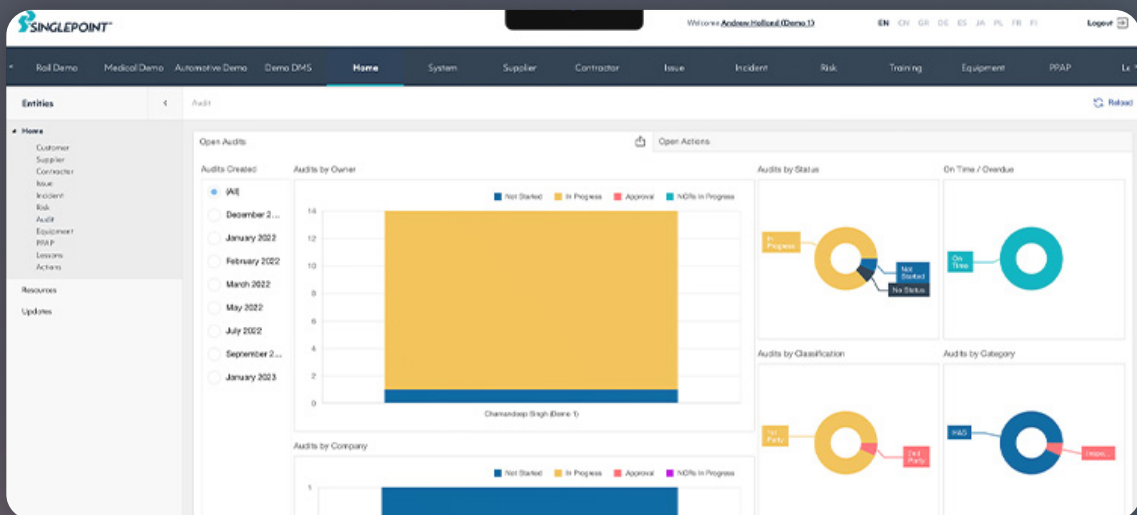
Engineering Change

Singlepoint's dedicated module streamlines the management and control of engineering changes. Its robust workflow designer guarantees timely notifications for all involved parties, seamless handling of supporting documentation and well-regulated approval processes. Additionally, a comprehensive audit trail history log runs in the background for complete transparency.

Supplier Manager

Singlepoint efficiently manages essential supplier relationship data, including documents, contracts requiring periodic review, supplier audits, and quality metrics. With automated notifications and reminders, you can confidently manage suppliers without missing any crucial tasks. A comprehensive audit trail ensures that all evidence and records are readily accessible within a few clicks.
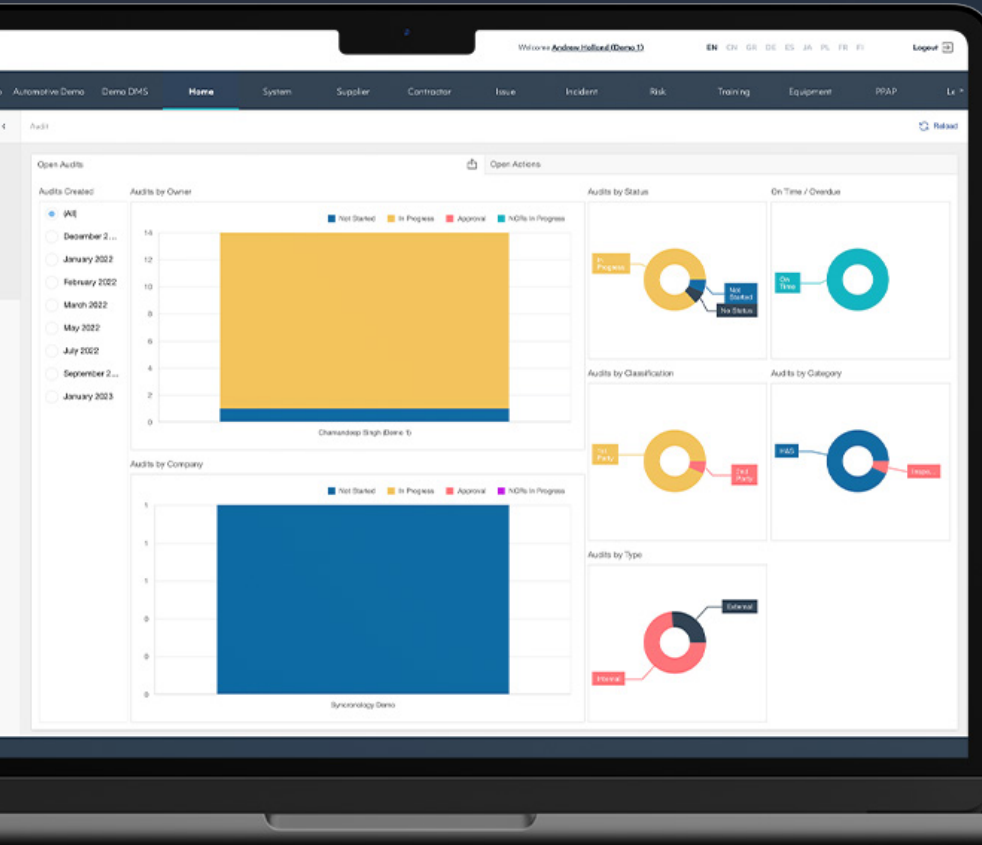
Risk Manager

Singlepoint's Risk Manager enables you to foresee and address potential risks before they impact your business negatively. By employing proven identification and mitigation strategies, this module assists you in reducing harmful risks within your processes and overall business operations.

NPI Manager

Singlepoint offers a comprehensive web-based NPI management module, perfect for new product development teams. This module streamlines task and document management in a centralised location. With its intuitive traffic light-style reporting, users gain full visibility into project progress and potential risks, enabling proactive risk management.
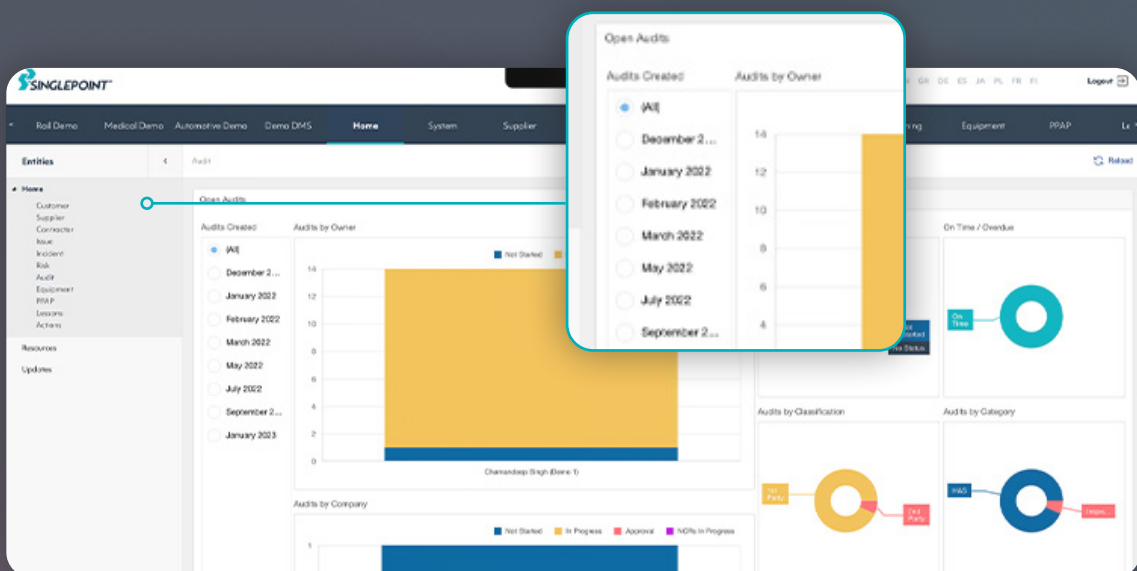
Dashboards and Reports (BI)

Your data contains almost limitless opportunities to improve, if only you could get at it! Singlepoint has its own powerful on-board dashboard and reports module called Radar. This powerful tool enables you to create tailored management and KPI reports for processes managed both within and outside Singlepoint. Gain instant access to real-time insights and make data-driven decisions to optimise your operations.

Industry Sectors Served:

Automotive, Aerospace, Defence, Rail, Pharma, Medical Devices, Professional Services, Food and Beverage, Consumer Goods, and more.

What our customers say

"In summary, Singlepoint has been a huge leap forward for us. The tool is incredibly flexible and adaptable and has moved the business on immeasurably from where we were a couple of years ago. We have achieved more with the document control module than we thought and it has also been great to deploy other modules within the suite such as the Audit Manager module, Incident Manager module and also the Engineering Change Manager module."

Paul Askew, Senior Document Controller, Hitachi Rail Europe (HRE)

"We implemented Singlepoint 6 years ago, primarily for internal and health and safety audit management, corrective actions and document control. It is very simple to administer with easy to manage permissions and control and it is easy to see who is doing what; it's totally transparent"

Justin Holloway, SHEQ Manager, Bandvulc Group

"We implemented it a couple of years ago and our users felt that it made their lives easier, they could run reports themselves, they could see the advantages and the time saved. It is an excellent system from my point of view"

Nigel Cordiner, QA Supervisor, Metrol Technology Ltd

![Singlepoint logo]

"Engineering changes used to be completed by each individual department and the corresponding paperwork would be filed by department as well. Now that everything's in Singlepoint, we have one central repository and we can find the change history without having to chase around departments searching for paperwork. Going paperless has also helped to save money and having a full history of changes means that when an audit falls, there's no problem."

Bryan Simpson, Quality Manager and Deputy General Manager, Kasai UK

"Singlepoint solves issues by providing traceability on document updates, approvals and revisions, together with providing transparency on training completion rates and assessing competency. "

Sandra Morley, Quality Systems Engineer for United Language Group

"We've been able to integrate a lot more things and automate processes like 'actions' in issues, which didn't get followed up previously. Singlepoint gives easy visualisation of what stage a process is at and who is responsible."

Jack Hough, Technical Manager, Acdopro

Contact us today to arrange a call and, together, we can take the first steps towards making your QMS truly come alive.

Book a demo →
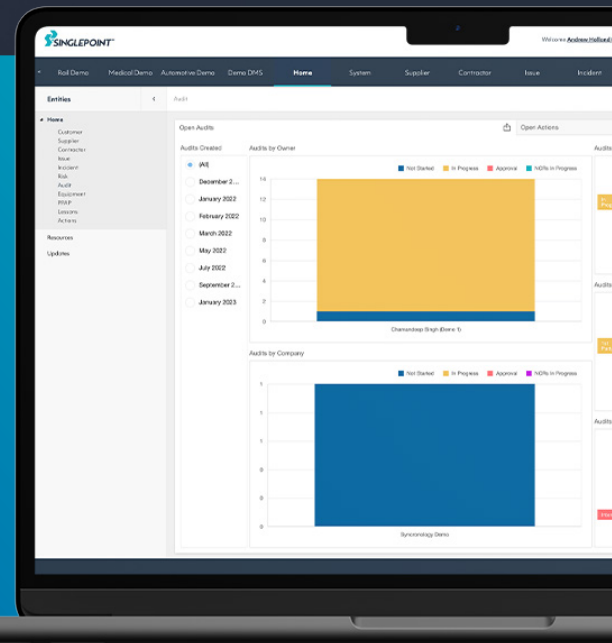
www.singlepointqms.com
Copyright© Agile Group 2023